

DATA INFORMATION NOTICE IN ACCORDANCE WITH REGULATION (EU) 2023/2854 ('DATA ACT') FOR RELATED SERVICES**INDUSTRIAL BOILER ASSIST („SERVICE“)**

Connected products and related services of Bosch Industriekessel GmbH ("Bosch") generate various data and information during their use. The following provides information about the data generated when using the Service, how to access this data, and your data rights.

1. TRANSFERRED PRODUCT DATA**1.1 Type, estimated volume and frequency of data transmission**

During the operation and use of the Service, the following product data may be generated and collected. The specific data generated will vary based on the particular usage of the Service and the connected product.

1.1.1 Types of product data

- (a) Physical data: Environment data (e.g. temperature, pressure, power, energy)
- (b) Device identification data (e.g. serial number, hardware and software version)
- (c) Status data (e.g. on/off, present/not present)
- (d) Error messages
- (e) Setting values / user configurations (e.g. room setpoint temperature, time programmes)
- (f) plant location

1.1.2 Estimated volume

The estimated volume of data varies depending on the data point and the use of the Service, with data volumes per data point ranging from 1 byte/h to 480 bytes/h.

1.1.3 Frequency of transmission:

The product data is transmitted continuously as long as an internet connection exists. The update frequency depends on the data point and ranges from every second to a single update after starting the Service.

2. GENERATED RELATED SERVICE DATA

In addition to submitted product data, related service data is generated when using the Service.

2.1 Type and estimated volume of generated related service data

2.1.1 Types of related service data:

- (a) Physical data: Environment data (e.g. temperature, pressure, power, energy)
- (b) Device identification data (e.g. serial number, hardware and software version)
- (c) Status data (e.g. on/off, present/not present)
- (d) Error messages
- (e) Setting values / user configurations (e.g. room setpoint temperature, time programmes)
- (f) plant location

2.1.2 Estimated volume

The estimated volume of data varies depending on the data point and the use of the Service, with data volumes per data point ranging from 1 byte/h to 480 bytes/h.

3. STORAGE LOCATION AND RETENTION PERIOD

The storage location and retention period vary for different data points.

The product and related service data is stored on external servers under the data holder's responsibility.

4. ACCESS MODALITIES

You can access the product and related service data generated and potentially stored as follows:

Web Platform

Data is accessed via the web platform: Industrial Boiler Assist

5. TERMS OF SERVICE, CONTRACT TERM AND TERMINATION OPTIONS

The terms of service which govern the term of the contract for the use of the Service and the options for early termination, for which acceptance is mandatory in order to use the Service and make use of any direct data access rights, can be viewed here: www.bosch-industrial.com/boiler-assist-service-terms

6. INFORMATION ON OUR OWN USE OF THE DATA RECEIVED

The product and related service data received and generated is used by the data holder as follows:

- (a) To provide the functionalities of the Service and the connected product
- (b) For the development and improvement of products and services

7. IDENTITY OF DATA HOLDER

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8. RIGHT OF APPEAL TO THE SUPERVISORY AUTHORITY

In the event that you believe that your rights under Regulation (EU) 2023/2854 have been violated, you have the right to lodge a complaint with the competent authority responsible for supervising compliance with Regulation (EU) 2023/2854.

9. INFORMATION ON TRADE SECRETS

The product and related service data generated by the connected product and the Service does not include any data that is subject to trade secret protection.