

Return Note



BOSCH

L014

Version 5 (07/22)

Consignee

Bosch Industriekessel GmbH
Ersatzteillager
Attn.
Industriestraße 1
D-91710 Gunzenhausen
GERMANY

Consignor**Company****Street:****Postcode/place:****Country:****Customer No.:****Date:****Contact person:****Phone:****eMail:**

| Delivery Note No. | Invoice No. | Order No. | Serial No. |
|-------------------|-------------|-----------|------------|
| | | | |

| Material No. | Quantity | Unit | Description | Condition * | Reason for return * |
|--------------|----------|------|-------------|-------------|---------------------|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Detailed fault description:

* Please enter the condition and the reason for return in the corresponding column:

Condition:

001 New part OK
003 Defective new part

002 Used part OK
004 Defective used part

Possible reasons for return (Reason for return):

10 Wrong delivery of an item
12 Wrong quantity delivered
13 Double delivery
14 Delay in delivery
15 Incomplete item
16 Incorrect order

20 Material / processing fault
21 Expiration date expired
23 Transport damage
24 Not required any more
30 Warranty
31 Sample

32 Repair
33 Software update
34 For inspection
35 Rental device
36 Other reasons

Please send us a separate order if you need replacement for returned parts.

Date**Signature****Internal notes:**

Received:

Person in charge:

Location:

ASP:

ZRET:

Process of return....do it right...

1. Fill in Return Note and Declaration of Decontamination:

Return Note

BOSCH

L014
Version 2 (04/14)

Consignee:
Bosch Industriekessel GmbH
Ersatzteilager
Industriestraße 1
91710 Gunzenhausen
Germany

Consignor:
Company: _____
Street: _____
Postcode/place: _____
Country: _____
Customer No.: _____
Date: _____
Contact person: _____
Phone: _____
eMail: _____

Delivery Note No.: _____ Invoice No.: _____ Order No.: _____ Serial No.: _____

| Material No. | Quantity | Unit | Description | Condition* | Reason for return* |
|--------------|----------|------|-------------|------------|--------------------|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Detailed fault description: _____

* Please enter the condition and the reason for return in the corresponding column:

Condition

| | |
|------------------------|-------------------------|
| 001 New part OK | 002 Used part OK |
| 003 Defective new part | 004 Defective used part |

Possible reasons for return:

| | | |
|------------------------------|--------------------------------|--------------------|
| 10 Wrong delivery of an item | 20 Material / processing fault | 32 Repair |
| 12 Wrong quantity delivered | 21 Expiration date expired | 33 Software update |
| 13 Double delivery | 23 Transport damage | 34 For inspection |
| 14 Delay in delivery | 24 Not required any more | 35 Rental device |
| 15 Incomplete item | 30 Warranty | 36 Other reasons |
| 16 Incorrect order | 31 Sanction | |

Please send us a separate order if you need replacement for returned parts.

Date: _____ Signature: _____

Declaration of Decontamination

(Please add to Return Note)

Based on statutory rules and for protection of our employees and production facilities, we need the signed Decontamination Declaration before we could deal with your order. A repair / inspection of the goods and other parts could only be carried out, if the declaration is completely and correctly filled in by authorized and qualified personnel.

In case that the goods were in operation with aggressive, corrosive, flammable, toxic or harmful to water media, all media touched and/or if applicable parts concerned have to be blown out, decontaminated and purged carefully. For return all the goods suitable and safe transport packaging has to be chosen. Marking of the packaging has to mention all details about the media and/or hazardous substances, if any, the goods had been in contact with. Hereby personal injuries and material damages by medium residue and/or hazardous substances will be avoided.

The consignee assumes the liability for any personal injuries and material damages due to occurred contamination after delivery (chemicals / hazardous substances) which could be found in or on returned goods.

The returned goods:

| Equipment/Sensor Type: | Item Number: |
|------------------------|-----------------------|
| | |
| Order Number: | Boiler Serial Number: |
| | |

(Please tick the appropriate boxes)

☐ was not apply in hazardous to health media (for example toxic, corrosive, chemically aggressive, radioactive etc.)

☐ area of operation _____ (for example dump etc.) and could be in contact with labeling obligations / harmful media

☐ was used for extraction of Chemicals (Please declare labeling and chemical formula) labeling: _____ chemical formula: _____ concentration: _____

☐ was completely blown out, and extraneously and internally decontaminated.

☐ Special safeguards for further handling are not necessary

☐ Following safeguards are necessary: _____

Information to consignee:

| | |
|-----------------|---------|
| Company: | Phone: |
| Contact: | Fax: |
| Street: | Email: |
| Postcode, City: | Branch: |

We assure you that the above details are correct and complete.

City, Date: _____ Signature and Stamp: _____

You will find our return note on every delivery note, at our homepage www.bosch-industrial.com or you ask for it directly at our Spare Parts Department under phone no. ++49 180/5010540.

2. Please fill in the return note and Declaration of Decontamination **completely** and attach it to **each** return consignment.

Attention: Returns will only be accepted with prior agreement.

The Bosch contact person must be visible on the recipient's address.

3. There are the following options for return of goods:

- *Shipment of parcel on your own account*
- *In case of warranty we could arrange pick up of goods at your address.*

This processing enables rapid handling of the return and save unnecessary waiting time!

Without the duly completed documents, we cannot handle your return. The goods will be sent back to you!!!

In case of return of new parts for credit, 65,00 Euro for handling, as well as freight- and packing costs, (per shipment) will be subtracted generally. Wearing parts or specially ordered parts are excluded from return.

Declaration of Decontamination

(Please add to Return Note)

Based on statutory rules and for protection of our employees and production facilities, we need Declaration of Decontamination, signed by the operator of the plant, before we could deal with your order. A repair / inspection of the goods and other parts could only be carried out, if the declaration is completely and correctly filled in by authorized and qualified personnel.

In case that the goods were in operation with aggressive, corrosive, flammable, toxic or harmful to water media, all media touched and/or if applicable parts concerned have to be blown out, decontaminated and purged carefully. For return all the goods suitable and safe transport packaging has to be chosen. Marking of the packaging has to mention all details about the media and/or hazardous substances, if any, the goods had been in contact with. Hereby personal injuries and material damages by medium residue and/or hazardous substances will be avoided.

The consigner assumes the liability for any personal injuries and material damages due to occurred contamination after delivery (chemicals / hazardous substances) which could be found in or on returned goods.

The returned goods:

| | | | |
|--------------------------------------|--|-------------------------------------|--|
| <u>Equipment/Sensor Type:</u> | | <u>Item Number:</u> | |
| <u>Order Number:</u> | | <u>Boiler Serial Number:</u> | |

(Please tick the appropriate boxes)

- ☐ was not apply in hazardous to health media (for example toxic, corrosive, chemically aggressive, radioactive etc.).
- ☐ area of operation _____(for example dump etc.) and could be in contact with labeling obligations / harmful media.
- ☐ was used for extraction of Chemicals. (Please declare labeling and chemical formula)
labeling: _____chemical formula: _____concentration: _____
- ☐ was completely blown out, and extraneously and internally decontaminated.
- ☐ Special safeguards for further handling are not necessary.
- ☐ Following safeguards are necessary:
- _____

Information to consigner:

| | | | |
|-----------------|--|---------|--|
| Company: | | Phone: | |
| Contact: | | Fax: | |
| Street: | | Email: | |
| Postcode, City: | | Branch: | |

We assure you that the above details are correct and complete.

City, Date

Signature and Stamp